

# Alert Screen Overview

The Alerts Screen is where all past and present alert details accumulate

- Filter options for alerts
  - Priority
  - Alert Type
  - Time Range and more

Most common types:

## Environmental Monitoring

- Temperature
- Out of Site
- Tag Battery
- External Power (T15 Tags only)

## Asset Management

- Out of Site
- Battery Level
- Asset Properties
- PAR Level
- Tamper

**Environmental Monitoring**

Results 1 - 18 of 18

Event ID	Priority	Status	Date	Type	Name	Area/Zone	Asset	Corrective Action
42507020	Critical	Pending	11/28/20 1:06:38 PM	Temperature	Temp out of Range (30 min)	Womens Center/Floor 1/Floor 1/Pharmacy	Pharm Fridge 2 - VFC	Inspect
42501015	Critical	Pending	11/28/20 11:28:36 AM	Temperature	Temp out of Range (30 min)	Womens Center/Floor 1/Floor 1/Pharmacy	Pharm Fridge 2 - VFC	Inspect
42424992	Critical	Pending	11/28/20 9:46:36 AM	Temperature	Temp out of Range (30 min)	Womens Center/Floor 1/Floor 1/Pharmacy	Pharm Fridge 2 - VFC	Inspect
42420307	High	Pending	11/28/20 8:28:28 AM	Temperature	Temp out of Range (15 min)	Womens Center/Floor 1/Floor 1/Data Center 1	SHMC DC-1	Inspect

**Temp out of Range (30 min)**

Event Type: Temperature  
Priority: Critical  
Status: Pending

Event Name: Temp out of Range (30 min)  
Event Description: Alerts when temp thresholds have been violated.  
Date: 11/28/20 1:06:38 PM  
Asset's location: Womens Center/Floor 1/Floor 1/Pharmacy  
Asset: Pharm Fridge 2 - VFC  
Categories: SHMC VFC Fridge  
Temperature: -0.05 °C

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**Asset Management**

Results 1 - 2 of 2

Event ID	Priority	Status	Date	Type	Name	Area/Zone	Asset	Corrective Action
286184595	Critical	Pending	12/09/23 2:32:15 PM	Asset Properties	Broken Assets	Main Campus/Floor 1/Lobby & Procedures	(UH) Card Cart 1	Inspect
286183656	Critical	Pending	12/09/23 2:16:38 PM	Asset Properties	Broken Assets	Main Campus/Floor 1/Lobby & Procedures	(UH) Card Cart 2	Inspect

**Broken Assets**

Event Type: Asset Properties  
Priority: Critical  
Status: Pending

Event Name: Broken Assets  
Event Description: Asset status has been marked as broken due to repair need.  
Date: 12/09/23 2:32:15 PM  
Asset's location: Main Campus/Floor 1/Lobby & Procedures  
Asset: (UH) Card Cart 1  
Categories: Card Carts

# Navigating Alerts Dashboard

Maximum of 400 events can be selected at once

Click to bulk-dismiss or add corrective actions

All  Temperature  Humidity

**Show** Pending **Time Range** 24 Hours **Priority** All **Type** All **Location** All **Asset** **Event Name**

Results 1 - 10 of 10 Last Refresh: 12/09/23 3:49:11 PM

<input type="checkbox"/>	Event ID	Priority	Status	Date	Type	Name	Area/Zone	Asset	Corrective Action
<input type="checkbox"/>	286018097	Critical	Pending	12/09/23 9:58:47 AM	Temperature	High Temp - Level 1	Main Campus/Floor 1/Lobby & Procedures	Nursing Fridge	<input type="button" value="Insert"/>
<input type="checkbox"/>	286018218	Critical	Pending	12/09/23 10:01:11 AM	Temperature	High Temp - Level 1	Main Campus/Floor 2/Inpatient care	IT Equipment Room	<input type="button" value="Insert"/>
<input type="checkbox"/>	286183621	Critical	Pending	12/09/23 2:16:15 PM	Asset Properties	Broken Assets	Main Campus/Floor 1/Lobby & Procedures	Lab Freezer	<input type="button" value="Insert"/>
<input type="checkbox"/>	286183622	Critical	Pending	12/09/23 2:16:15 PM	Asset Properties	Broken Assets	Main Campus/Floor 1/Lobby & Procedures	Nursing Fridge	<input type="button" value="Insert"/>
<input type="checkbox"/>	286183623	Critical	Pending	12/09/23 2:16:15 PM	Asset Properties	Broken Assets	Main Campus/Floor 1/Lobby & Procedures	Pharm Fridge	<input type="button" value="Insert"/>
<input type="checkbox"/>	286183624	Critical	Pending	12/09/23 2:16:15 PM	Asset Properties	Broken Assets	Main Campus/Floor 2/Inpatient care	IT Equipment Room	<input type="button" value="Insert"/>
<input type="checkbox"/>	286183656	Critical	Pending	12/09/23 2:16:38 PM	Asset Properties	Broken Assets	Main Campus/Floor 1/Lobby & Procedures	(UH) Card Cart 2	<input type="button" value="Insert"/>
<input type="checkbox"/>	286184079	Critical	Pending	12/09/23 2:23:34 PM	Temperature	High Temp - Level 1	Main Campus/Floor 1/Lobby & Procedures	Lab Freezer	<input type="button" value="Insert"/>
<input type="checkbox"/>	286184990	Critical	Pending	12/09/23 2:38:34 PM	Temperature	Temperature Critical	Main Campus/Floor 1/Lobby & Procedures	Lab Freezer	<input type="button" value="Insert"/>
<input type="checkbox"/>	286184989	Critical	Pending	12/09/23 2:38:34 PM	Temperature	High Temp	Main Campus/Floor 1/Lobby & Procedures		<input type="button" value="Insert"/>

Click to add individual corrective actions



# Alerts – Adding Corrective Actions

From the Alerts screen you can enter the action taken to remedy the situation that triggered the event

**1** - Select the event and click Insert  
- Complete all administrator-required fields

**2** - Change event from Pending to Dismissed  
- Save and close event

**3** Click View/Add to reopen corrective actions window

Event ID	Priority	Status	Date	Type	Name	Area/Zone	Asset	Corrective Action
286018097	Critical	Pending	12/09/23 9:58:47 AM	Temperature	High Temp - Level 1	Main Campus/Floor 1/Lobby & Procedures	Nursing Fridge	Insert
286018218	Critical	Pending	12/09/23 10:01:11 AM	Temperature	High Temp - Level 1	Main Campus/Floor 2/Inpatient care	IT Equipment Room	Insert
286183621	Critical	Pending	12/09/23 2:16:15 PM	Asset Properties	Broken Assets	Main Campus/Floor 1/Lobby & Procedures	Lab Freezer	Insert
286183624	Critical	Pending	12/09/23 2:16:15 PM	Asset Properties	Broken Assets	Main Campus/Floor 2/Inpatient care	IT Equipment Room	Insert
286183656	Critical	Pending	12/09/23 2:16:38 PM	Asset Properties	Broken Assets	Main Campus/Floor 1/Lobby & Procedures	(UH) Cardi Cart 2	Insert

**Add Corrective Action**

**Alert Details**

Event: Broken Assets      Asset: Lab Freezer  
 Location: Main Campus/Floor 1/Lobby & Procedures      Time: 12/09/23 2:16:15 PM

**Corrective Action**

Recommendations:

Change Alert Status To:  
 Pending (dropdown)      Pending (highlighted) / Dismissed (selected)

Action Taken:  
 Asset moved to FM for repairs  
 Asset status changed to in Maintenance

Notes:

Actions Taken So Far: None

Save and Close    Cancel

**Add Corrective Action**

**Alert Details**

Event: Broken Assets      Asset: (UH) Cardi Cart 2  
 Location: Main Campus/Floor 1/Lobby & Procedures      Time: 12/09/23 2:16:38 PM

**Corrective Action**

Recommendations:

Change Alert Status To:  
 Pending (dropdown)

Action Taken:  
 Asset moved to FM for repairs  
 Asset status changed to in Maintenance

Notes:

Actions Taken So Far: None

Save and Close    Cancel

286018097	Critical	Dismissed	12/09/23 9:58:47 AM	Temperature	High Temp - Level 1	Main Campus/Floor 1/Lobby & Procedures	Nursing Fridge	View/Add
286184595	Critical	Dismissed	12/09/23 2:32:15 PM	Asset Properties	Broken Assets	Main Campus/Floor 1/Lobby & Procedures	(UH) Cardi Cart 1	View/Add